

Ayshe Simsek

020 8489 2929

ayshe.simsek@haringey.gov.uk

20 April 2012

To: All Members of the West Green and Bruce Grove Area Forum and Committee

Dear Member,

West Green and Bruce Grove Area Forum and Committee - Monday, 23rd April,
2012

I attach a copy of the following reports for the above-mentioned meeting which were not available at the time of collation of the agenda:

6. AREA PLAN (PAGES 1 - 16)

The Area Committee will be asked to consider and agree the Area Plan for West Green and Bruce Grove.

7. THE CHAIR'S RESPONSE TO ITEMS PUT FORWARD TO THE AREA FORUM AND COMMITTEE MEETING (PAGES 17 - 20)

The Chair will provide feedback on the requested agenda items that did not make the forum agenda and explain how they have been taken forward.

Yours sincerely

Ayshe Simsek X 2929
Principal Committee Co-ordinator

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Haringey Council

Report for:	West Green & Bruce Grove Area Forum & Committee	Item Number:	
Title:	West Green & Bruce Grove Area Plan – Final Draft for Reflection / Sign Off		
Report Authorised by:	Joan Hancox, Head of Neighbourhood Services		
Lead Officer:	Zoe Swanson, Senior Project Manager		
Ward(s) affected:	Report for Key/Non Key Decisions:		
West Green & Bruce Grove			

1. Describe the issue under consideration

1.1 To acknowledge service responses to prospective content for the 2012/13 Area Plan and sign off Final Draft Area Plan attachment – Appendix A.

2. Cabinet Member introduction

2.1 As part of the Council's new governance arrangements seven Area Committees have been established under the Council's constitution. These Committees meet quarterly and their terms of reference include a commitment to develop an area plan which will set out priorities for the year 2012/13.

2.2 The Council sees the following as the principal reasons for their use:

- To target resources at evidenced need
- To initiative two-way information sharing and joint local priority setting
- To strengthen collective responsibility
- For transparency of expenditure
- To improve attendance through stronger public stakes
- To improve the resolution of local problems
- To improve the delivery of priority local services



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3. Recommendations

3.1 Committee Councillors to reflect on the final draft and submit any comments to Zoe Swanson (zoe.swanson@haringey.gov.uk) by 7 May 2012. A version of the plan will then be published on the Committee pages of the Haringey website as a live document that can be updated after each quarterly Forum & Committee meeting.

4. Background information

4.1 Online consultation, service data and a public workshop informed the development of the area plan. Consultation raised a range of issues but the following were identified as key concerns:

1. Active Community Life
2. Broadwater Farm District Centre
3. Crime & Anti-Social Behaviour
4. Early Intervention
5. Health
6. Housing
7. Parks & Green Spaces
8. Public Realm
9. Tottenham Regeneration Programme
10. Unemployment
11. Youth Provision

4.2. Following the consultation stage, these issues and a range of prospective activity was put to services and partner organisations for their response. Services and partners were asked to respond in terms of feasibility and timescales (and to provide detail on any existing activity relating to the priority.

5. Comments of the Chief Finance Officer and financial implications

5.1 There is no specific budget allocation to implement Area Plans and thus any actions would need to be funded from existing resources being re-prioritised or targeted as necessary. If this is not possible actions could only be pursued once a Cabinet decision to provide funding is made.

6. Head of Legal Services and legal implications

6.1 The Head of Legal Services has been consulted in the preparation of this report and confirms that the Council's protocol covering Area Committees sets out the responsibility of each Area Committee to develop its 3 year area plan. There are no legal implications arising from this report.



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7. Equalities and Community Cohesion Comments

7.1 The development process for the plan tried to ensure the views of a wide range of stakeholders were sought and listened to. Discussion at the January workshop was based on robust area profile data, which included information on health inequalities, population profile and Index of Multiple Deprivation (IMD) findings. Addressing the issues and priorities identified through the area plan development would help to tackle some of the existing inequalities and disadvantage in the area.

8. Head of Procurement Comments

N/A

9. Policy Implication

N/A

10. Use of Appendices

11.1 Appendix A – Draft Area Plan

11. Local Government (Access to Information) Act 1985

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FINAL DRAFT AREA PLAN

Appendix A: West Green & Bruce Grove Area Forum & Committee – Final Draft Area Plan

Aspiration (3 year vision)	YEAR ONE ACTIVITY 2012/13	Detail	Lead Service & Lead Officer Contact
1. Active Community Life	Increase communication about what activities are going on locally	<p><u>Homes for Haringey</u> Estate bulletins are sent out after every estate inspection. Residents are invited to inform the Tenancy Management Officer if there is an activity taking place they want to promote.</p>	Sharon Morgan – Deputy Director Housing Management, Homes for Haringey
	More notice boards / use of notice boards to advertise local activities and groups	<p><u>Homes for Haringey</u> Project underway (March 2012) to rationalise content and refresh more frequently, highlight key campaigns and to offer space (trial) to resident and community associations</p>	Lorraine Woodhead – Project Manager, Homes for Haringey
	<p>Make more use of Bernie Grant Arts Centre</p> <p>Investigate whether local Council buildings could be let to community groups at no / reduced cost</p> <p>Explore ways of making Goan Community Centre to sustainable</p>	<p>The Council is undertaking a review of Council buildings leased to community organisations to improve support for Haringey’s voluntary sector (in line with the Voluntary Sector Strategy). Key issues the Building Review will consider are;</p> <p><u>Building condition</u> – generally the portfolio is considered to be in poor state of repair overall, with limited capacity to invest</p> <p><u>Community use</u> – some buildings could be made more generally available as a flexible resource</p> <p><u>Utilisation</u> – some buildings are under-utilised</p>	Dinesh Kotecha – Property Services Manager

FINAL DRAFT AREA PLAN

Aspiration (3 year vision)	YEAR ONE ACTIVITY 2012/13	Detail	Lead Service & Lead Officer Contact
1. Active Community Life (cont)	Establish local community hubs Make use of empty properties Explore future use of Keston Centre Road buildings by the community	<p>due to limited opening hours, constraints to flexibility in uses and building condition The approach to the Buildings Review is as follows:</p> <ol style="list-style-type: none"> 1. Assess the building stock condition and utilisation of the buildings and other Council properties available for community use 2. Evaluate all buildings to identify opportunities for redevelopment and consider disposal options that could help realise or contribute to other Council objectives relating to regeneration and housing and employment 3. Develop options for increasing the efficiency and effectiveness of community building assets. <p>Recommended that outcome of Review is considered as part of future Area Forum agenda</p>	
2. Broadwater Farm Shops / Facilities		<p>Recommended that Broadwater Farm community infrastructure /amenities is considered as part of a future Area Forum agenda (2012/13)</p>	

Aspiration (3 year vision)	YEAR ONE ACTIVITY 2012/13	Detail	Lead Service & Lead Officer Contact
3. Community Safety	Strengthen local Safer Neighbourhood Teams (SNT) as they are currently understaffed	The police are aware of this local issue but recruitment is done centrally and must follow a process. This process currently underway with pressure from Haringey MPS. It is estimated that the Police Community Support Officers will be in place by September 2012.	Mark Long – Chief Inspector Safer Neighbourhoods
	Ensure greater engagement between police and community (young people, particularly) Ensure SNT has a focus on prevention and education	The safer schools support team is still in place and a single point of police contact will now be in every primary school under the new “Community Promises”. The police are in the process of setting up two new youth panels and there will be one school promise agreed. In addition, the Community Police Consultative Group (CPCG) has a texting network of 1,000 young people in the borough and is in the process of setting up a new youth CPCG to attract a more representative group. If the community in this area has further suggestions that can be delivered within existing resources they should submit them to their respective Inspector.	Mark Long – Chief Inspector Safer Neighbourhoods
2. Community Safety (cont)	Tackle ASB on Langham Close, Broadwater Farm, Millicent Fawcett Court and Eleanor Close	Police are aware that these are hot spot areas and are already directing resources there. Report on progress can be provided at future Area Forums	Mark Long – Chief Inspector Safer Neighbourhoods

Aspiration (3 year vision)	YEAR ONE ACTIVITY 2012/13	Detail	Lead Service & Lead Officer Contact
	Tackle drug-dealing on West Green Road, Tottenham High Road & behind Turnpike Lane	Police teams will investigate this and report back at a future Area Forum	Mark Long – Chief Inspector Safer Neighbourhoods
	Tackle vehicle Crime on Gloucester, Clonmell and Field Road	This is also a known problem and Acting Inspector Mike Tisi is putting a specific plan together for the local area. Report on progress can be provided at future Area Forum	Mark Long – Chief Inspector Safer Neighbourhoods
3. Early Intervention	Children’s Centre is running an Olympic Feast event in the summer with a celebrity chef. Explore opportunity for local groups to be involved and build partnership relationships	<i>Awaiting response</i>	Children and Young People’s Service
	Coordinate volunteer programme to get parents work experience / acquiring skills (scope to join up e.g. children’s centres, HAVCO, Friends of	Team London will have a presence at the Employment and Enterprise Centre at 639 High Road (Team London is the Mayor of London’s volunteering programme for all Londoners www.london.gov.uk) Volunteering opportunities will run through the service model at 639 and will include opportunities for	Adam Hunt – Tottenham Regeneration Team

Aspiration (3 year vision)	YEAR ONE ACTIVITY 2012/13	Detail	Lead Service & Lead Officer Contact
3. Early Intervention (cont)	Downhill Park, Back to Earth Allotments)	parents (2012/13)	
	Source funding for crèche facilities so parents can attending courses (parenting, ESOL etc)	It is proposed that there be a crèche at 639 High Road although this is subject to the completion of the tender process for an operator for the site (2012/13). Recommended that an update is provided at a future Area Forum	Adam Hunt – Tottenham Regeneration Team
5. Health	Encourage use of local parks as places to be active and enjoy	The Service produces a monthly promotion through the "What's On Guide" giving details about what activities and events are taking place in local parks. An annual Small Grants Scheme was launched in March 2012 and residents are encouraged to make use of park facilities such as green gyms.	Simon Farrow – Head of Client Services, Leisure Services
	Breastfeeding promotion / education programme	Haringey has begun the process of UNICEF Baby Friendly accreditation for community settings i.e. health centres and children's centres, which sets the standard for breastfeeding support. An action plan outlining key priorities to improve breastfeeding support has been developed which details the process for achieving accreditation	Sheena Carr – Senior Public Health Commissioning Strategist
	Public health focus on prevention	Haringey's Public Health services has a number of ongoing public health programmes underway in the community, including health	Fiona Wright – Assistant Director of Public Health

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Aspiration (3 year vision)	YEAR ONE ACTIVITY 2012/13	Detail	Lead Service & Lead Officer Contact
6. Housing	Crackdown on rogue landlords exploiting families and minimum standards	trainers, physical activity referral, NHS health checks and smoking cessation support. Respond to all referrals regarding housing conditions in private sector and take enforcement action in the worst cases	Steve Russell – Manager, Housing Improvement Team (Private Sector)
	Improve lighting on Parkview Road and Reynardson Court (next to Police Station)	A quote was received from Council lighting department for Reynardson Court but not affordable. Negotiation taking place on cost/scope e.g. to focus just on car park area which is of greatest concern to residents and staff. Our aim is for some works to be undertaken in 2012/13. Parkview Road to have survey and quote which will be assessed with other bids for 2012/13 Estate Improvement funding.	Sharon Morgan – Deputy Director Housing Management, Homes for Haringey
	Review current repairs budget vs. replacement budget to address frequently broken stairwell doors	A strategic piece of work is being undertaken cross-borough to investigate repeated repairs spend on same items/blocks to prioritise replacements (we have done this on roofing first, and built the top 20 most frequently repaired roofs into our improvement programme)	Martin Hoctor – Head of Client Services & Annual Maintenance, Homes for Haringey
7. Parks & Green Spaces	Introduce and enforce dog control orders	Formal consultation will take place on Dog Control Zones in 2012/13, the outcome of which will be shared with Area Forums. If dog	Robert Curtis – Team Leader, Tactical Enforcement

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Aspiration (3 year vision)	YEAR ONE ACTIVITY 2012/13	Detail	Lead Service & Lead Officer Contact
7. Parks & Green Spaces		control zones are introduced, the focus will be on enforcement and the encouragement of responsible dog ownership	
	Increase summer opening hours of Downhills Park café	Leisure Services to investigate the potential and feasibility of extended opening house with the "HAIL" charity that run the café. Recommended that an update is provided at a future Area Forum	Simon Farrow – Head of Client Services, Leisure Services
	Encourage more ways to get involved in parks e.g. food growing, activities, sports groups using parks	An Allotment Review during 2012/13 will seek to identify new food growing opportunities within Parks and Open Spaces Suggested that an update is provided as a future Area Forum agenda item.	Simon Farrow – Head of Client Services, Leisure Services
	Encourage local business to have hanging baskets	Haringey hosts an annual "In Bloom" competition that encourages residents and businesses to brighten up and improve the borough using floral and scrub displays. This year the theme is the Jubilee. Jubilee in Bloom is a free competition run by the council and sponsored by the Sunshine Garden Centre, encouraging and rewarding residents, businesses, schools and community groups who take pride in their environment. There are incentives and prizes involved.	Simon Farrow – Head of Client Services, Leisure Services

Aspiration (3 year vision)	YEAR ONE ACTIVITY 2012/13	Detail	Lead Service & Lead Officer Contact
8. Public Realm	Provide advice and support to community groups wanting to tidy up communal gardens	<p>Part of the new Neighbourhood Action Team's role is to build relationships with schools and community groups. Those interested in organising a local clean up can contact their named local NAT officer who will coordinate support from Veolia (gloves, bins and advice etc).</p> <p>Neighbourhood Services is also developing a Community Volunteers scheme, to be launched 2013/14.</p>	Michael McNicholas – Neighbourhood Action Team Manager
	Clean up the hedge in front of the leisure centre	Neighbourhood Action Team and Leisure Centre to resolve issue by Summer 2012	Michael McNicholas – Neighbourhood Action Team Manager
	Local people to help inform Neighbourhood Action Team and Veolia's work	The fastest way to report incidents is through the Council's report a problem webpage (http://www.haringey.gov.uk/report-it). It is much slower to report an incident via fixmystreet etc. The Council is currently working on a "LoveHaringey" application for use on smart phones by staff and consideration will be given to extending this to residents.	Joan Hancox – Head of Neighbourhood Services
	Single Frontline officers to use enforcement powers against fly tipping etc	Tackling fly-tipping is a key aim for the Neighbourhood Action Teams. In 2012/13 a new Fly-tipping Strategy will be piloted in Tottenham & Seven Sisters. Learning from this	Michael McNicholas – Neighbourhood Action Team Manager

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Aspiration (3 year vision)	YEAR ONE ACTIVITY 2012/13	Detail	Lead Service & Lead Officer Contact
8. Public Realm (cont)	Merge gyratory plans with wider South Tottenham Regeneration – connection all regeneration projects	pilot will be rolled out to other areas in 2013/14. The two way opening of the gyratory forms a key part of the wider regeneration plans for this area. The Tottenham Regeneration Team aim to improve connectivity between Tottenham Hale and the High Road by encouraging the students at the Hale to use the civic and leisure facilities at Tottenham Green (2014 onwards)	Adam Hunt – Tottenham Regeneration Team
	Rationalise street furniture	The Tottenham Regeneration Team will rationalise street furniture as part of delivery of 'growth on the high street' funding for the regeneration programme – starting from summer 2012	Adam Hunt – Tottenham Regeneration Team
	Lighting improvements to Bruce Grove Street end of Moorefield Road	NOT FEASIBLE: Unable to commit to this due to unknown level of funding beyond 2012/13 and that funding has already been allocated to other locations.	Joan Hancox – Head of Neighbourhood Services
9. Tottenham Regeneration	Planning controls to limit growth of betting shops	Research has been completed to inform a draft policy as part of Tottenham Strategy June-Dec 2012. Recommended that Tottenham Strategy is considered as part of future Area Forum agenda	Nick Powell – Head of Carbon Management and Sustainability
	Bring Jobcentre Plus back to No. 639	Job Centre Plus are due back at their previous site in April 2012 (opposite 639)	Adam Hunt – Tottenham

Aspiration (3 year vision)	YEAR ONE ACTIVITY 2012/13	Detail	Lead Service & Lead Officer Contact
9. Tottenham Regeneration (cont)	Keep Council services in Tottenham (housing etc) so there are employed people coming into the area everyday	The Tottenham Regeneration Team are pushing central Government to bring a major government agency to the area. We are also working with the GLA to develop 639 as a civic hub with business incubation space and a council presence there (2012/13 onwards)	Regeneration Team Adam Hunt – Tottenham Regeneration Team
	Encourage more shops to join Tottenham Traders Network	The Tottenham Regeneration Team working with the Tottenham Traders Partnership to develop their capacity and to get a greater range of businesses involved in their governance. We will be appointing a Tottenham Town centre manager in Spring 2012 and they will play a key part in attracting new businesses and investment to the area, as well as working with the Traders partnership to develop their membership.	Adam Hunt – Tottenham Regeneration Team
10. Unemployment	Ensure commitments made by businesses to employ local people are enforced Regeneration programme needs to help local people	The Council's new Employment Strategy was agreed by Cabinet in March 2012 and will be delivered over the next 2 years. The new Employment Programme (particularly the job creation element where a minimum of 200 new jobs will be created in partnership with businesses) will include skills development plans including apprenticeships leading to Level 2/3 qualifications. The job creation scheme will	Martin Tucker – Regeneration Manager, Employment & Skills

Aspiration (3 year vision)	YEAR ONE ACTIVITY 2012/13	Detail	Lead Service & Lead Officer Contact
10. Unemployment	develop skills so they can benefit from employment opportunities	include a wage subsidy to small and medium sized enterprises (SMEs) to create new jobs for local unemployed people with incentive payments if the job lasts 9 months and 12 months. Young people under 25 will be the primary focus of the programme. The programme will also support enterprise and self employment and develop a new Enterprise and Employment Centre at 639 Tottenham High Road. The programme will also provide a new focus on 14-16/17 year olds to ensure young people are sufficiently aware of the full range of employment possibilities including self employment.	
	Council to facilitate the development / relocation of jobs to Tottenham	The Tottenham Hotspur Football Club scheme, new Sainsbury's stores, proposals for other development in the High Road and at the Hale will all create jobs in Tottenham.	Martin Tucker – Regeneration Manager, Employment & Skills
	Voluntary sector and other partners to promote work opportunities to young adults	Team London will have a presence at the Employment and Enterprise Centre at 639 High Road. Volunteering opportunities will run through the service model at 639 and will include opportunities for parents (2012/13)	Adam Hunt – Tottenham Regeneration Team

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Aspiration (3 year vision)	YEAR ONE ACTIVITY 2012/13	Detail	Lead Service & Lead Officer Contact
	Create a market in Tottenham from Seven Sisters to CONEL on High Road or outside Bernie Grant Arts Centre	Part of the regeneration programme is looking at developing better market infrastructure at Bruce Grove and Holcombe Road. We will also be looking at opportunities for more markets (farmers, arts, crafts etc) to take place in Tottenham (2012 onwards)	Adam Hunt – Tottenham Regeneration Team
11. Youth Provision	Bruce Grove Youth Centre should be open every day	Youth Services are working hard to ensure Bruce Grove Youth of the consortium on 11 April will discuss plans for a 4 month programme up to the Summer holidays. The programme will most likely run 5 nights a week from 4-8pm.	Jahan Dhondy – Youth, Community and Participation
	Develop local work experience / apprenticeship schemes for young people	The Council is developing a new Employment Programme (the job creation element will see a minimum of 200 new jobs created in partnership with businesses). This will include skills development plans including apprenticeships leading to Level 2/3 qualifications (2012/13 – 2013/14).	Martin Tucker – Regeneration Manager, Employment & Skills
	Commission churches to offer after school clubs / youth engagement projects	NOT FEASIBLE a) funding dependant and b) not compliant within procurement requirements. However, Youth Services can work with churches to ensure that they are prepared for commissioning (this is work Youth Services are already engaged in with Highway Church)	Belinda Evans – Head of Youth, Community and Participation



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Report for:	West Green and Bruce Grove Area Committee	Item number	
Title:	<i>The Chair's response to Agenda items put forward to the Area Forum and Committee meeting</i>		
Report authorised by :			
Lead Officer:	Ayshe Simsek		
Ward(s) affected:	Report for Key/Non Key Decision: N/A		

1. Describe the issue under consideration

To provide feedback on the requested agenda items explain how they have been taken forward.

2. Background

At the first Area Forum and Committee ward members talked about the aims of the Forum and committee which included working with local people to improve the neighbourhood for all residents.

The area committees have additional powers to shape aspects of local services in response to local conditions and residents' concerns. A local area plan for the West Green and Bruce Grove has now been completed and will be guiding future council activities, local budgets and planning decisions in the area. The plan will now also help shape the agenda for forthcoming Forum and committee meetings.

Meetings start with an open public forum followed by a decision-making session of the Committee that is open to the public.



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The Forum is also about shaping aspects of local services in response to local conditions and residents concerns allows opportunities for local residents to ask questions of local councillors and council officials, to make suggestions and raise issues of concern, as well as to network with other local residents, traders and activists.

Suggestions for topics at this meeting were sought from local residents and community groups to enable the agenda to be driven as far as possible by local people.

The following suggested items did not make the Forum meeting as information related to specific incidences and issues and it was felt that personal consideration and response from the Chair to these issues was better suited. Details are included on how the Chair has taken forward the issues raised with some recommendations for the Committee to also consider.

Higham Road right-angle bends in Higham Road near the junction with Downhills Park Road. - Accident hotspot

Residents living near the junction between Higham Road and Downhills Park Road N17 had expressed concerns to local ward councillors about the number of car accidents taking place at this junction. These accidents had so far been non fatal but have caused regular damage to resident's front gardens. This junction has a narrow bend and there are usually cars parked on each side of the junction. This makes it quite difficult for cars and the W4 bus route to turn right from Higham Road onto Downhills way. This is exacerbated in the winter when road conditions deteriorate. Some photographic evidence was provided to councillors illustrating road signs and front garden walls being knocked down by cars and there was concern about the safety of pedestrians on this part of the road.

A response was provided from the Transport Team to concerned residents and ward councillors that included information about: the funding approach to investigating transport related issues, the need to have recorded police data on accidents at this junction to make a case for road improvements, commitment to checking for any illegally parked cars at this junction, assurance that this road is priority for gritting in winter. Since the response the Sustainable Transport group have also arranged for the bend warning signs and SLOW road markings to be introduced.

In relation to the W4 bus route passing through this tight junction, the Council has regular meetings with TfL on public transport issues including bus service planning. In addition to regular meetings the council can and do raise specific issues on bus service routeing, level of service and other ad hoc issues raised by councillors or members of the public. Generally bus service contracts run for



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three years and it is unlikely wide ranging changes to routeing or service levels would be considered outside of this process. TfL consult the Council as part of the reviews of bus services and for specific service changes such as frequency and destination. Transport team will consult ward councillors on proposed changes as part of this process. Any suggested change to a bus route would need to be considered by TfL and they would take into account factors such as the impact on through passengers and costs and benefits. Given the current constrained funding at TfL it is unlikely that TfL would support a route change without clear benefits.

The Area Committee are able to recommend road improvement schemes for consideration in the work plan of the Sustainable Transport group. The Committee would need to keep in mind that the work programme for road improvements in 2012/13 has been agreed by Cabinet and any additions to the work programme would need to be counteracted with the withdrawal of another scheme. Any changes would also need to be agreed with by the Cabinet Member for Environment.

Young People involved in the Community

An item was put forward on how the community can encourage young people to become more involved in their neighbourhood and put forward good suggestions. This issue was due to be taken forward in the first item by the Broadwater Farm Resident's Association who would be reporting back on their engagement with young people on the Farm.

Junction between Tottenham High Road and Bruce Grove Station

At the end of the last meeting in January , some residents expressed concern about the safety of the junction between Tottenham High Road and Bruce Grove station for pedestrians. They asked that this issue be considered as an agenda item at the meeting on the 23 April 2012. The Chair asked for this to be investigated before this meeting. The Town Centre Manager for Tottenham High Road has visited this junction and completed observations on: the frequency of the traffic light changes, the actions of pedestrians at the crossings and the movement of traffic at this junction. He is in agreement that the Council and TFL should work together to upgrade current Health & Safety traffic management on this part of the High Road. TFL have a good track record on working with LBH on High Rd issues. This issue has now been elevated to the Head of Neighbourhood services to take forward with Transport for London. An update can be provided on the Council's progress with TFL at the next meeting of the Area Committee in June 2012.

3. Recommendations



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- 3.1 The committee to decide if Higham Road N17 should be investigated further and be considered for inclusion in the work programme of the Sustainable Transport group for 2012/13.

- 3.2 That there is a report back to the next committee on the actions taken to address health and safety issues at the junction between Bruce Grove and Tottenham High Road.

4. Local Government (Access to Information) Act 1985

N/A